

## Ticket Features

### Colours:

There is a choice of 12 pastel patterned ticket colour backgrounds: Red, Pink, Light Blue, Dark Blue, Light Green, Dark Green, Pantone Purple, Dark Purple, Yellow, Grey, Brown, Orange.

### Dot Matrix Tickets:

Dot Matrix tickets are printed with upper and lowercase in black ink with a choice of compressed small, medium or large characters.

Unreserved sequential ticket numbering or reserved seat numbering are printed as standard format at no extra charge.

### Laser Printed Tickets:

Laser printed tickets are available in Horizontal Spirograph 3" & 4" inch & bespoke formats only. Using the very latest desktop publishing we scan artwork and logos or insert from .jpeg / .gif or .tif customer supplied images. All printing is in black which can include conditions, sponsors or maps on the reverse.

Colour Printing is now available, quotation available on receipt of your specification.

### Pen Reactive Security Tickets:

Pen Reactive Security tickets are available in 3" & 4" Horizontal Spirograph formats only. Specialist ink is used on the reverse of the ticket to create the security feature. This method cannot be used with U.V. lamps and makes it simple to use in any area or location all you need is the special pen to make it work.

### Ordering:

You supply us the details either on our order form layout or by letter, fax, email or telephone whichever is the easiest for you.

## Proofing:

We do not normally proof Dot Matrix text tickets. Laser printed tickets are always proofed to the customer prior to printing.

We have a simple principal, if we print your tickets incorrectly they are replaced FREE OF CHARGE if the customer supplies us incorrect information then we will re-print and re-charge the customer accordingly.

## Delivery:

Standard dispatch is within 7/10 working days from receipt of your order or 2/4 working days on Express Service at additional cost. 24 hour service available on request. Extended lead times of 10/14 days happen at peak times i.e Easter, Edinburgh Fringe, Holiday shutdown periods, Christmas. Please allow additional delivery time for your order during these busy periods.

## Pricing:

Our pricing structure is very simple. Total quantity of tickets required X the unit cost, add carriage and packing + VAT, total is the amount you pay. Should you require an Express Despatch you add 30% to the unit cost total only add carriage and packing & VAT, it's as simple as that.